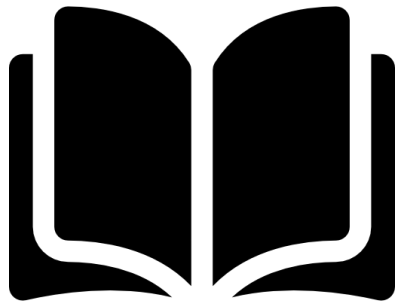3 Free users for life

SPINSO

Lite edition

ServiceDesk

Manage warranties & AMC

FREE

Installation Guide

Step by step guide on how to download and install ServiceDesk Lite successfully into your windows PC or laptop.
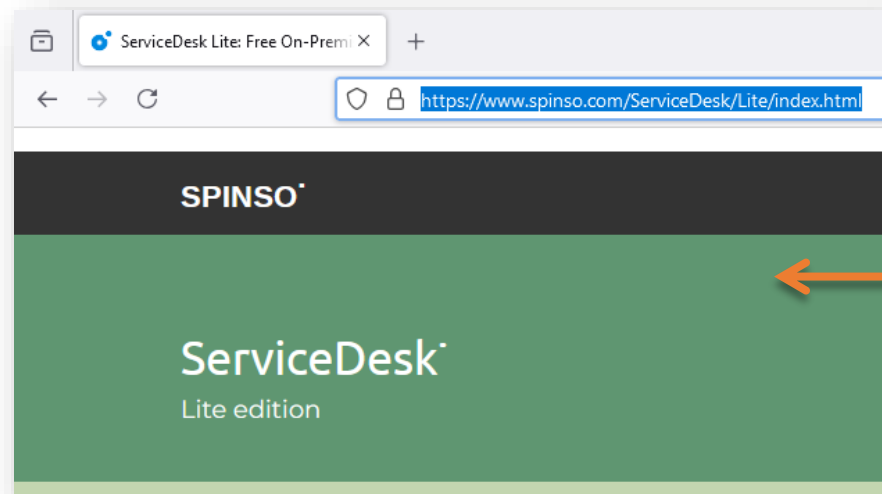
Index

Installation Guide

Prerequisite

- Operating system Windows 11, 10, 8, 7 or Windows XP

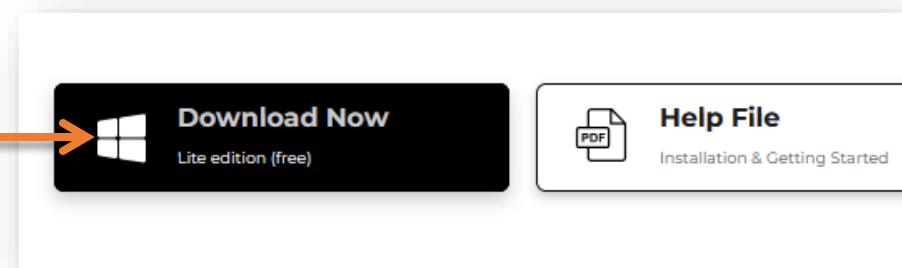- Microsoft Dot Net Framework 2.0 (Free Runtime)

Step 1. Download
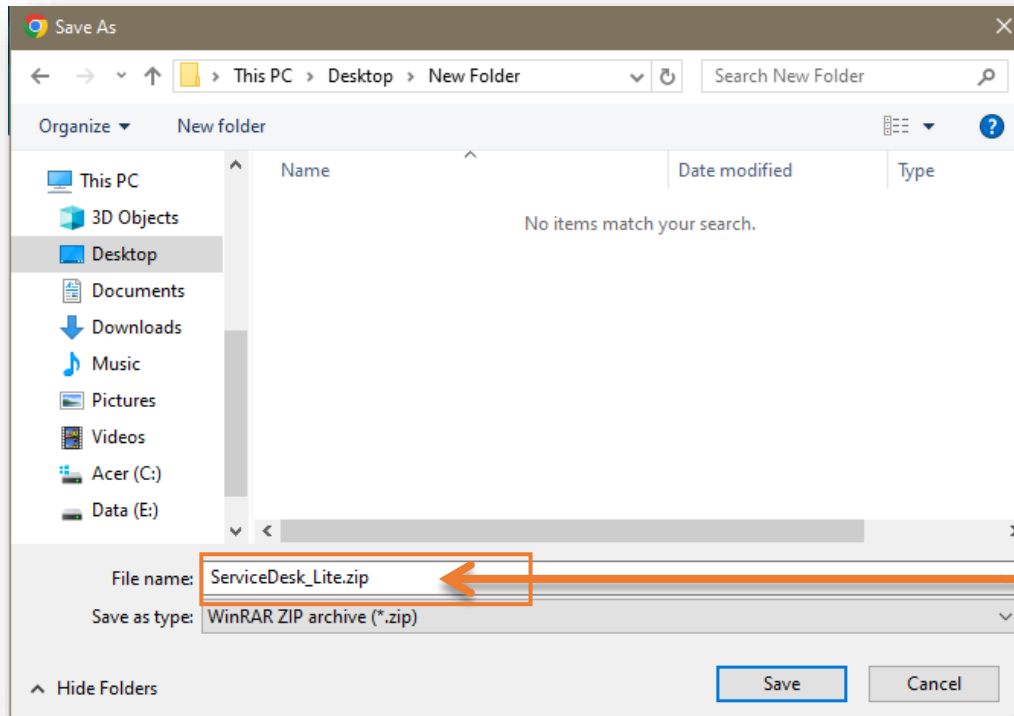

1 In the web browser, go to our website

https://www.spinso.com/ServiceDesk/Lite/index.html

In ServiceDesk Lite Edition home page, scroll down to see the download button.
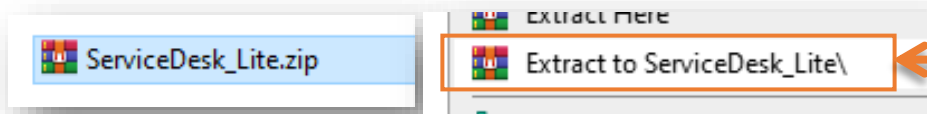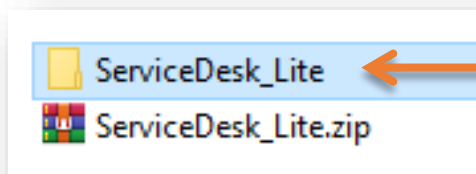Click on "**Download now**"

2

3 Create a New Folder in your PC then **save** the zip file.

4 Right Click on the Zip file then **Extract.**
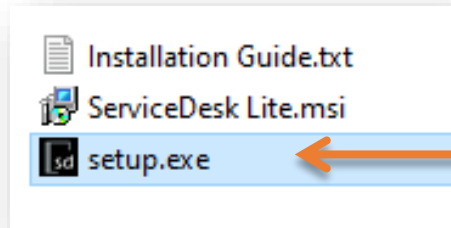
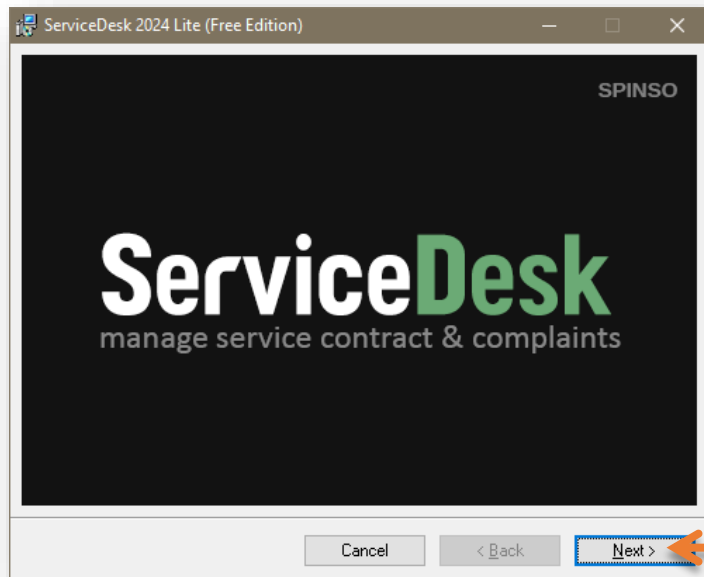**5** Open the extracted folder **ServiceDesk_Lite** You will see three files

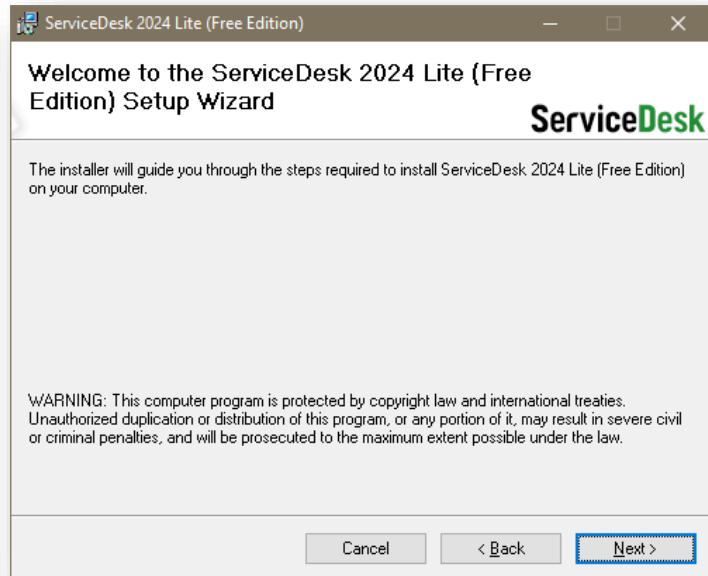# Download is complete

Step 2. Install

Installation Guide.txt
ServiceDesk Lite.msi
setup.exe

1   Click on the **setup.exe**

2   Click on **Next**

Welcome to the ServiceDesk 2024 Lite (Free Edition) Setup Wizard

ServiceDesk

The installer will guide you through the steps required to install ServiceDesk 2024 Lite (Free Edition) on your computer.

WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.

Cancel   < Back   Next >

3 Click on **Next**

License Agreement

ServiceDesk

Please take a moment to read the license agreement now. If you accept the terms below, click "I Agree", then "Next". Otherwise click "Cancel".

END-USER LICENSE AGREEMENT ("EULA")

SPINSO SOFTWARE LICENSE AGREEMENT IMPORTANT: PLEASE READ THE TERMS AND CONDITIONS OF THIS LICENSE AGREEMENT CAREFULLY BEFORE USING THE SOFTWARE.SPINSO IS WILLING TO LICENSE THE SOFTWARE TO YOU AS THE INDIVIDUAL, THE COMPANY, OR THE LEGAL ENTITY THAT WILL BE UTILIZING THE SOFTWARE (REFERENCED BELOW AS "YOU" OR "YOUR") ONLY ON

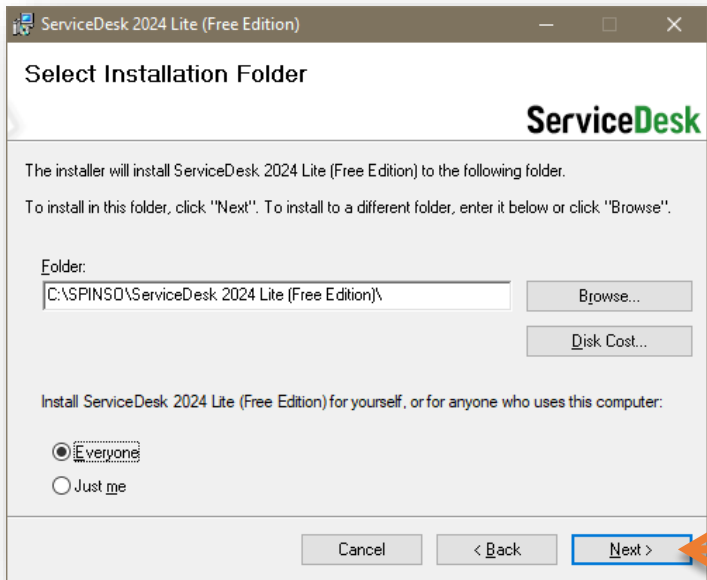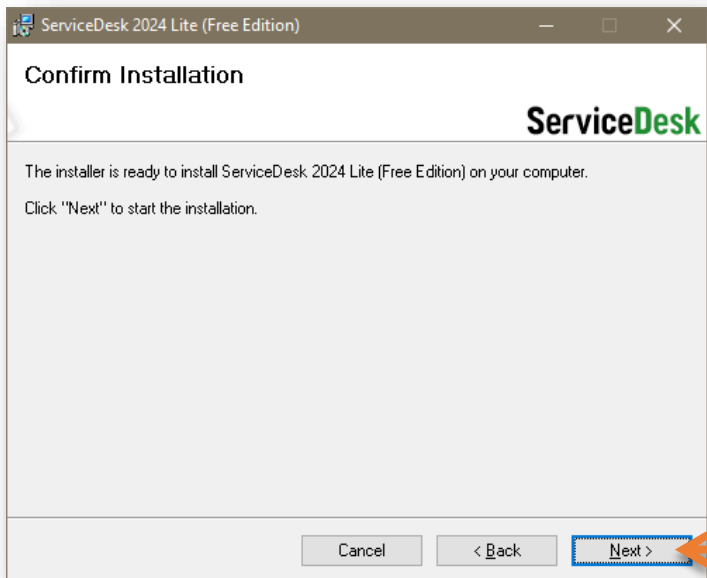○ I Do Not Agree   ● I Agree

Cancel   < Back   Next >

4

Select **I Agree**
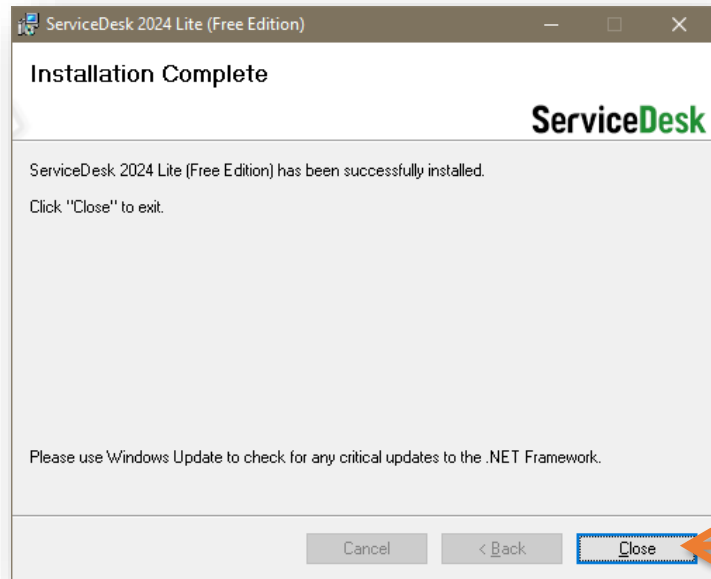
Click on **Next**

5 Click on **Next**.

Please Note: ServiceDesk lite (free edition) should be installed in C Drive only.
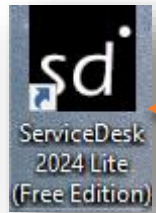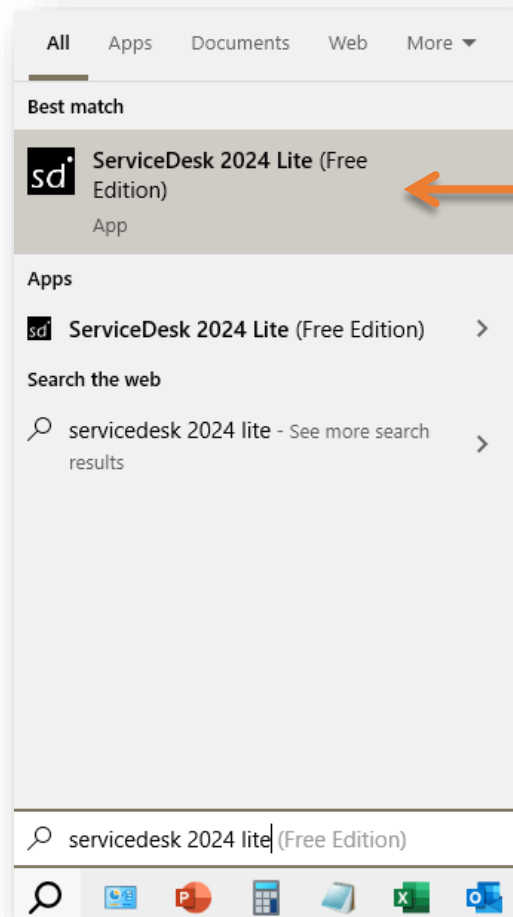

6 Click on **Next**

7 Click on **Close**
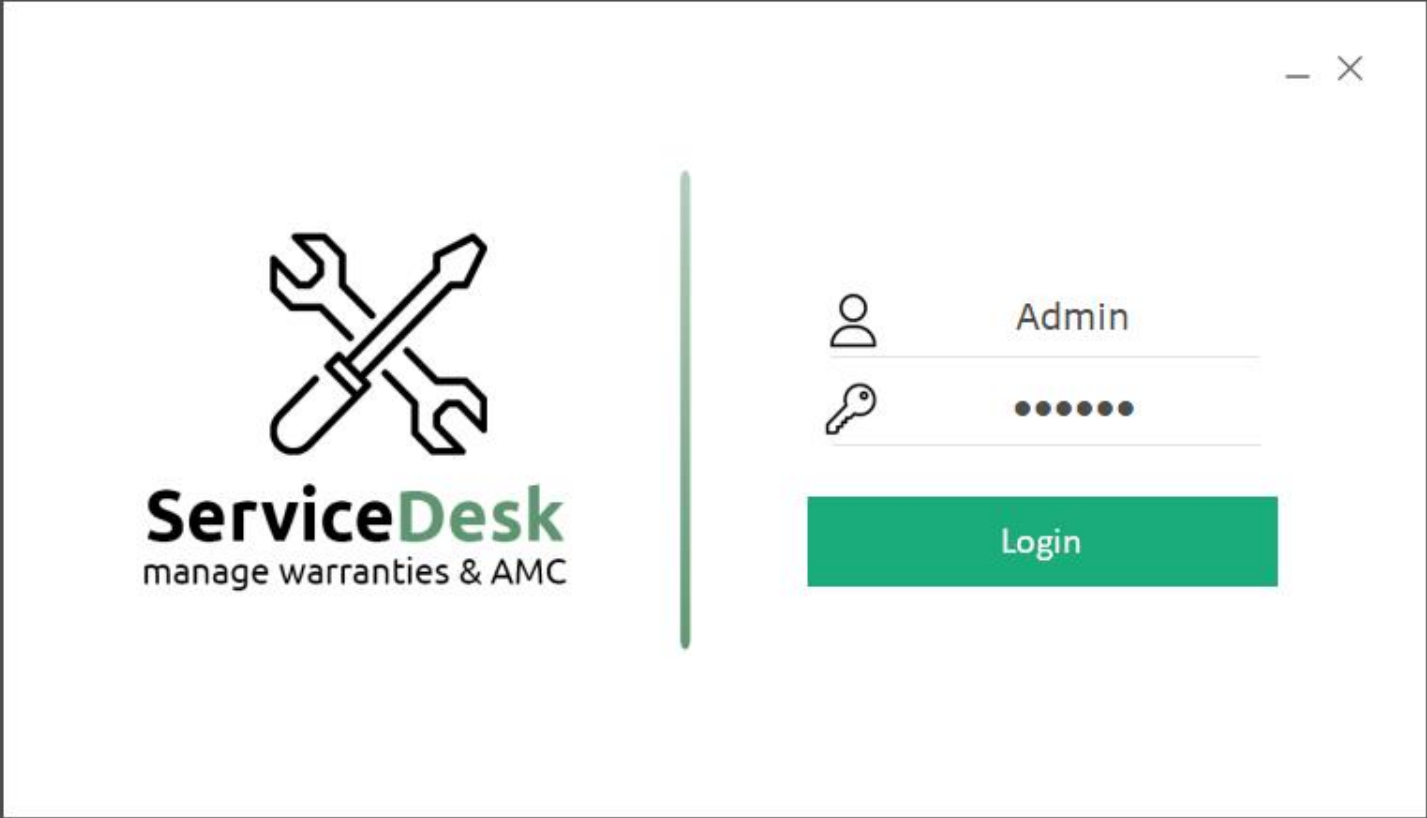
Installation is complete

Open **ServiceDesk** by double clicking on the desktop icon.

or

You can also launch the application from **Start - Program Files - Spinso - ServiceDesk**

Here, you can see the edition and version of our software. Please check and confirm.

Lite 2024 R 1.0
Free Edition (3 Users Free Forever)

Click on **Login**

Default login details:
- User Name : **admin**
- Password : **spinso**

Lite 2024 R 1.0
Free Edition (3 Users Free Forever)

Thank you

We hope the installation was successful. Kindly contact SPINSO for any queries, we are happy to help.

We recommend you to see our **Getting Started** Help file for ServiceDesk lite,

before you start using our software.