

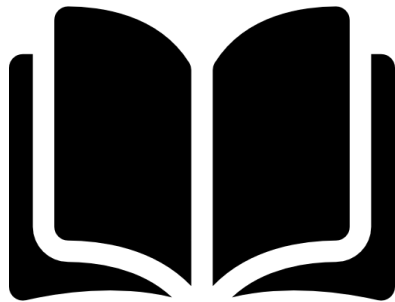
3 Free users for life

SPINSO



Lite edition
ServiceDesk
Manage warranties & AMC





Installation Guide

Step by step guide on how to download and install ServiceDesk Lite successfully into your windows PC or laptop.

Index

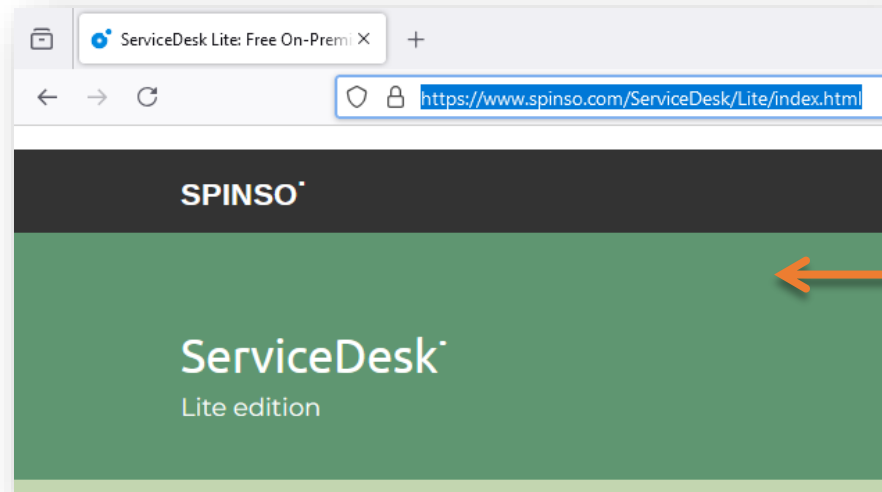
Installation Guide

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Prerequisite

- Operating system Windows 11, 10, 8, 7 or Windows XP
- Microsoft Dot Net Framework 2.0 (Free Runtime)

Step 1. Download



1

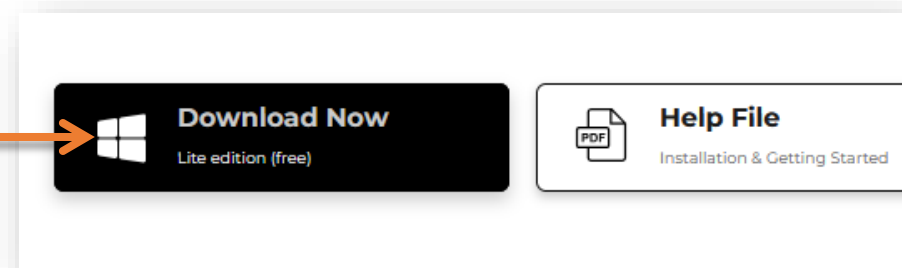
In the web browser, go to our website

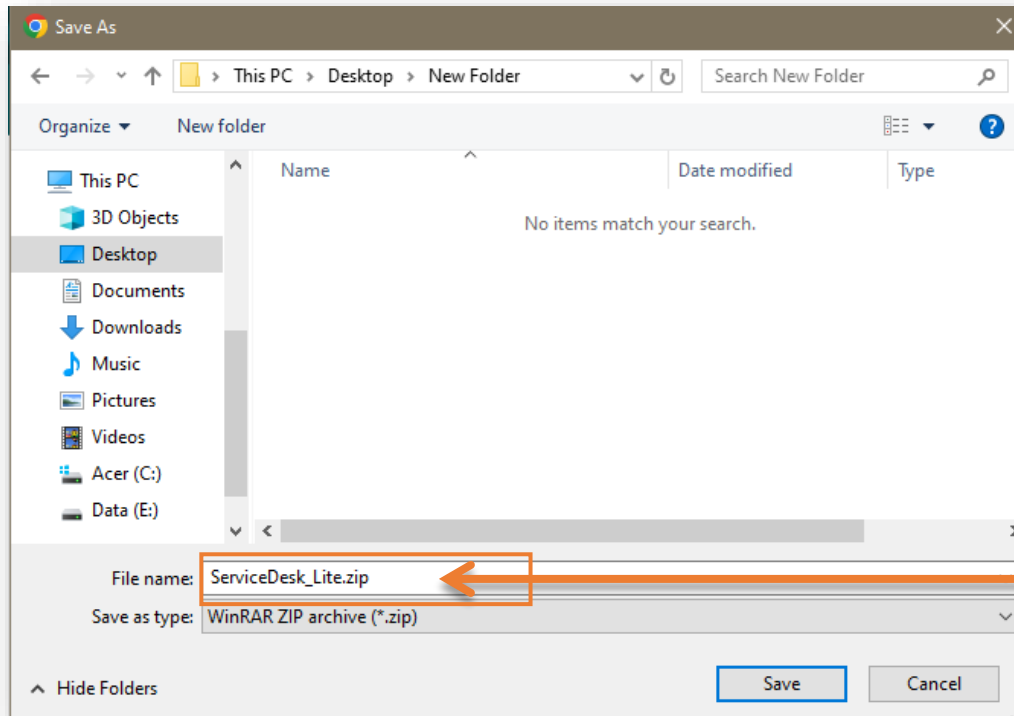
<https://www.spinso.com/ServiceDesk/Lite/index.html>

In ServiceDesk Lite Edition home page, scroll down to see the download button.

Click on “**Download now**”

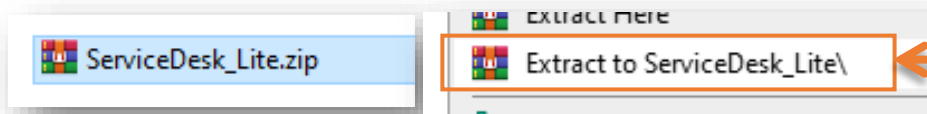
2





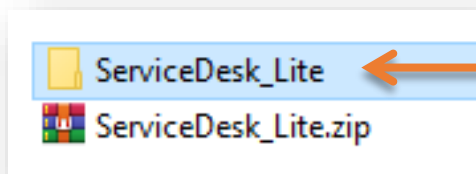
3

Create a New Folder in your PC then **save** the zip file.



4

Right Click on the Zip file then **Extract**.



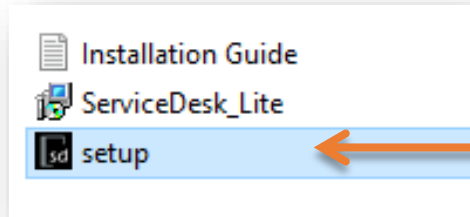
5

Open the extracted folder **ServiceDesk_Lite**
You will see three files



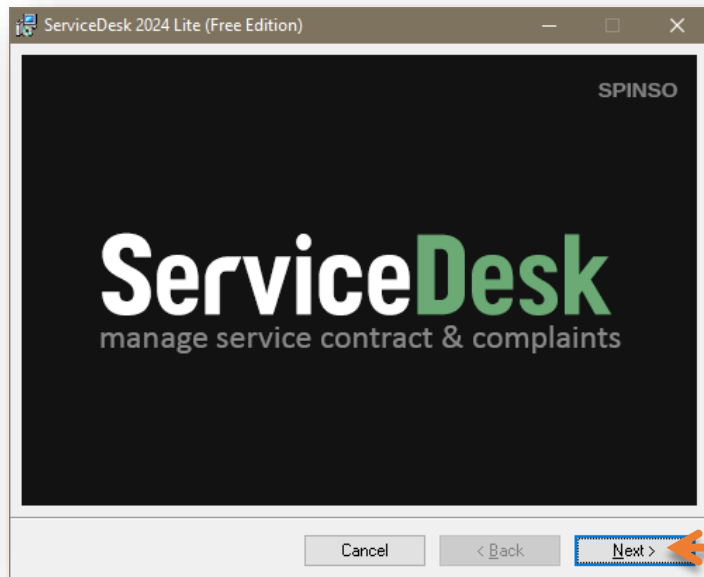
Download is complete

Step 2. Install



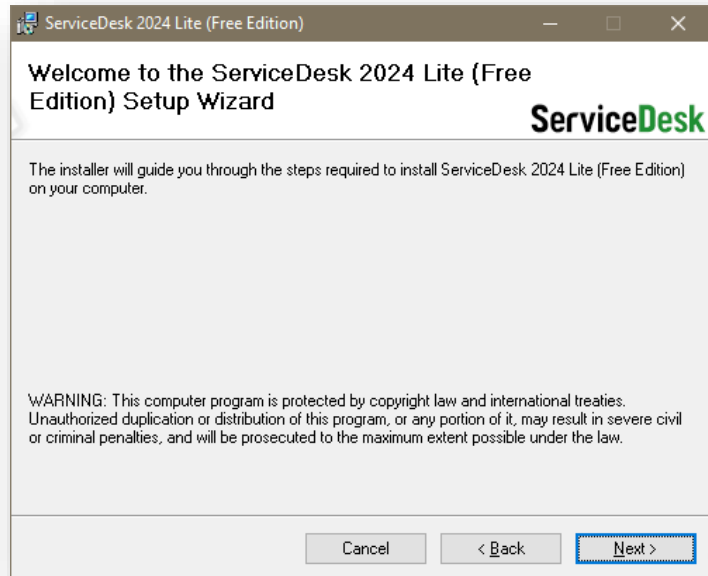
1

Double click on **setup**



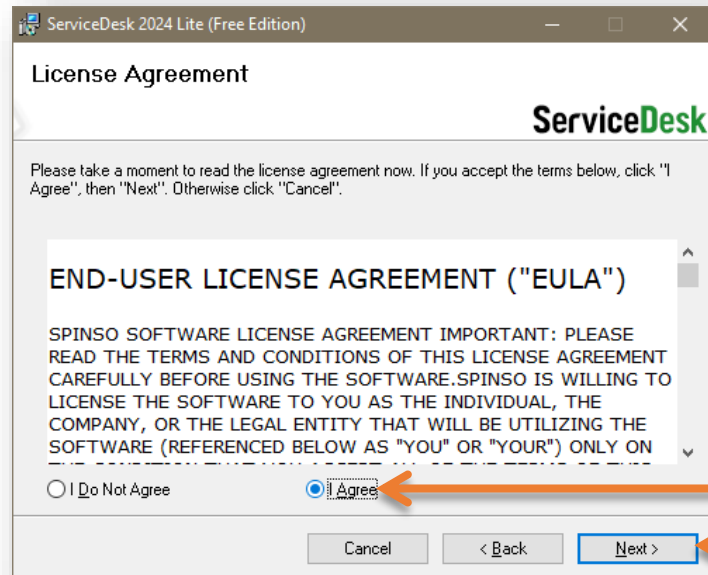
2

Click on **Next**



3

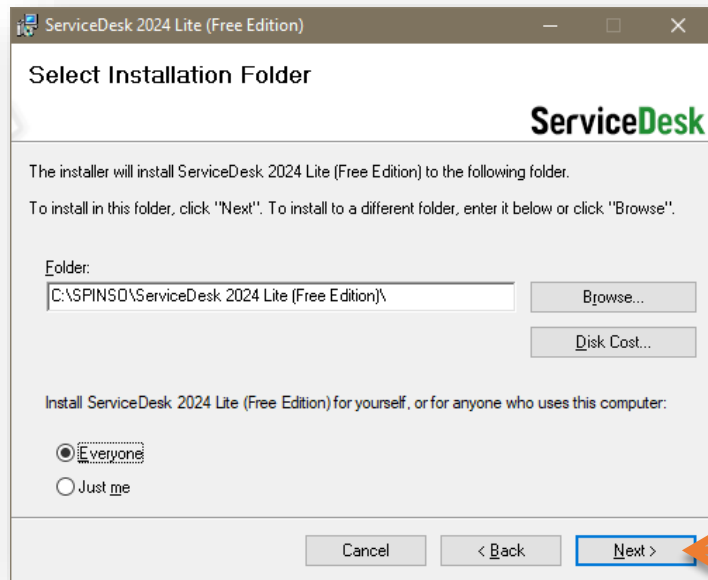
Click on **Next**



4

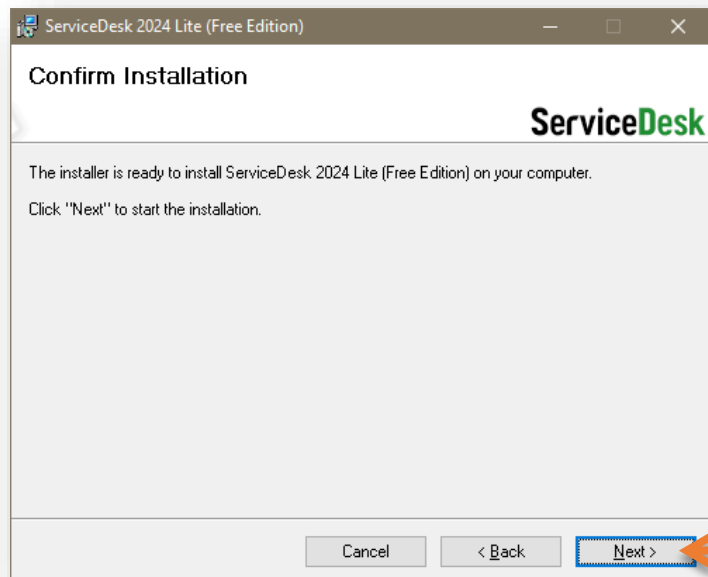
Select **I Agree**

Click on **Next**

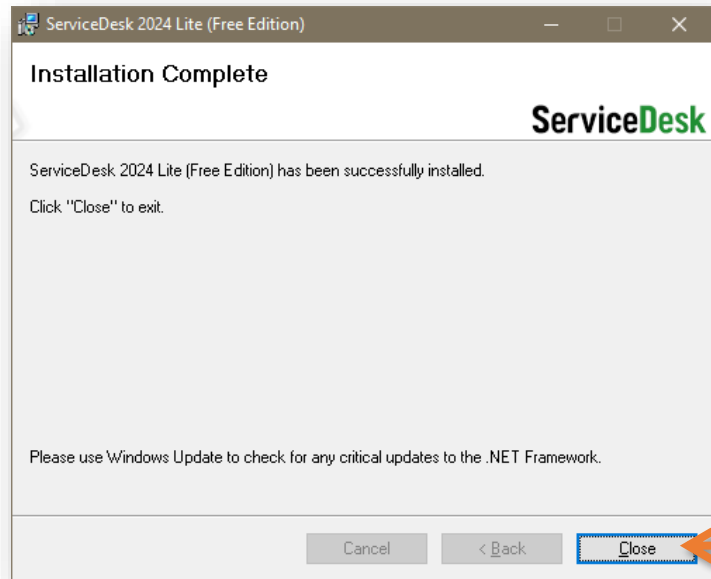


5 Click on **Next**.

Please Note: ServiceDesk lite (free edition) should be installed in C Drive only.



6 Click on **Next**

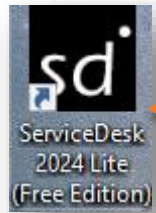


7

Click on **Close**

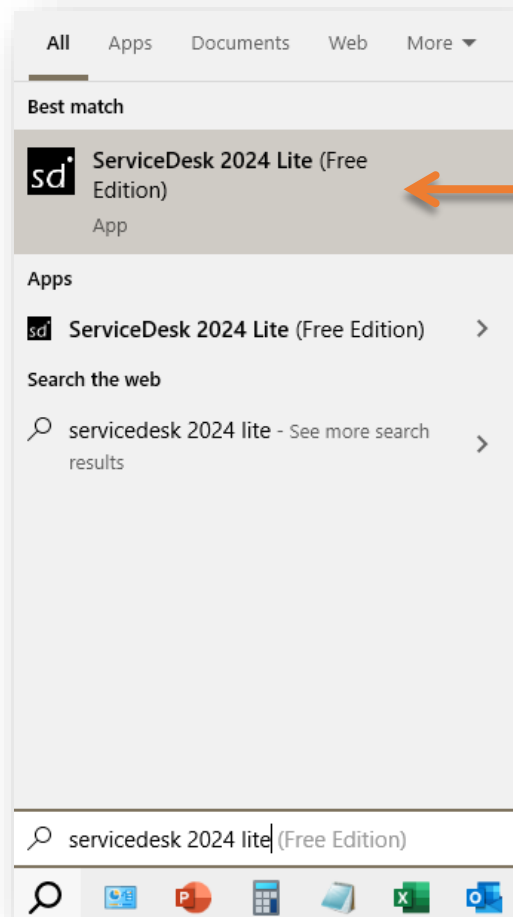


Installation is complete

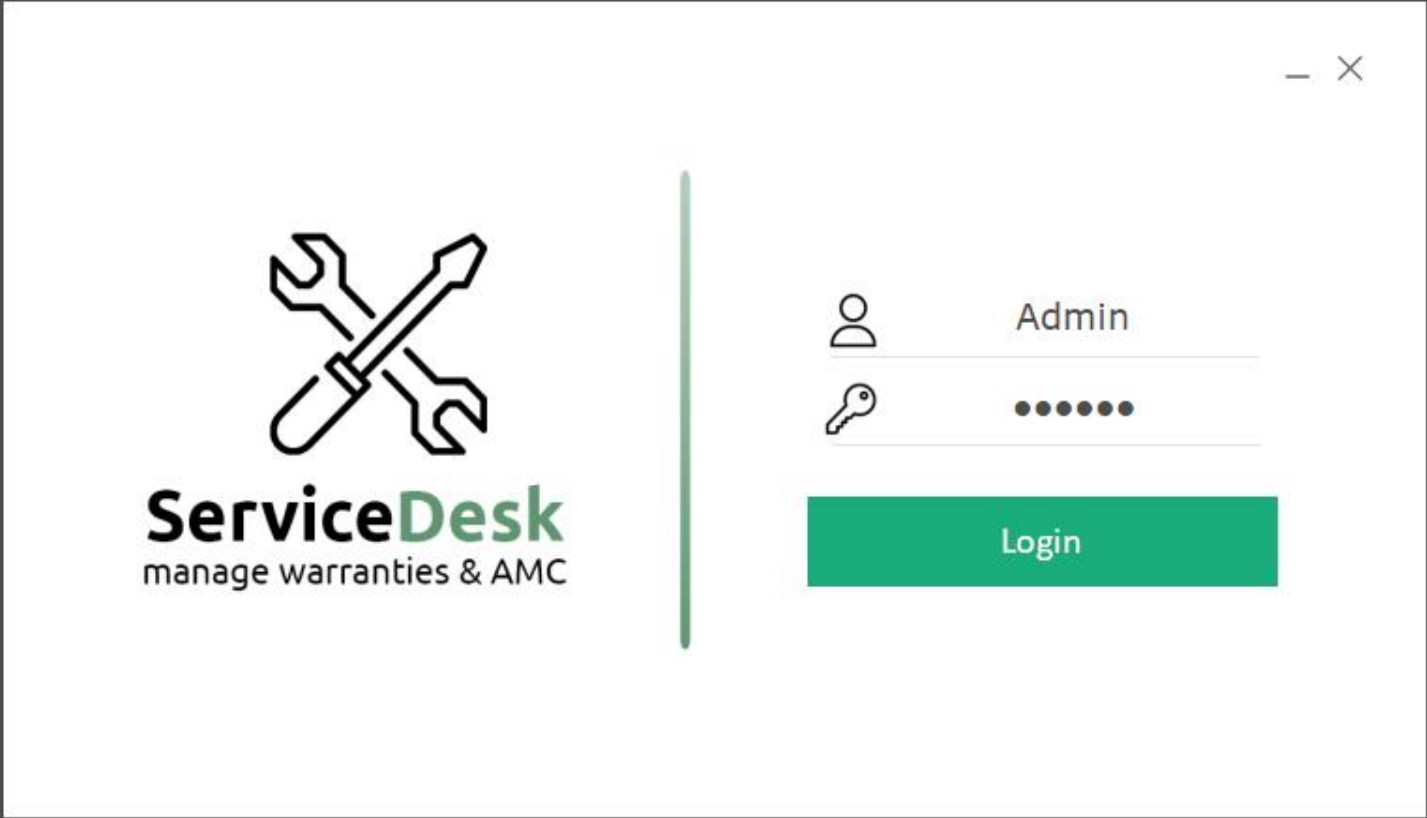


Open **ServiceDesk** by double clicking on the desktop icon.

or



You can also launch the application from **Start - Program Files - Spinso - ServiceDesk**



Edition & version information.

Lite 2024 R 1.0
Free Edition (3 Users Free Forever)



Admin



.....

Login

Click on
Login

Default login details:

- User Name : **admin**
- Password : **spinso**

Thank you

For more information

Kindly Call us or WhatsApp **+91.99 201 401 00** for any queries.

For more info visit: spinso.com

Next step



Getting Started Guide

how to quickly start using ServiceDesk Lite

[SD Lite GettingStarted.pdf](#)