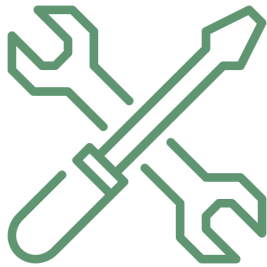




SPINSO[®]



Basic edition

ServiceDesk
manage warranties & AMC



Installation Guide (Trial Edition)

Step by step guide for download and installation of ServiceDesk Basic.

1

INDEX

Installation Guide

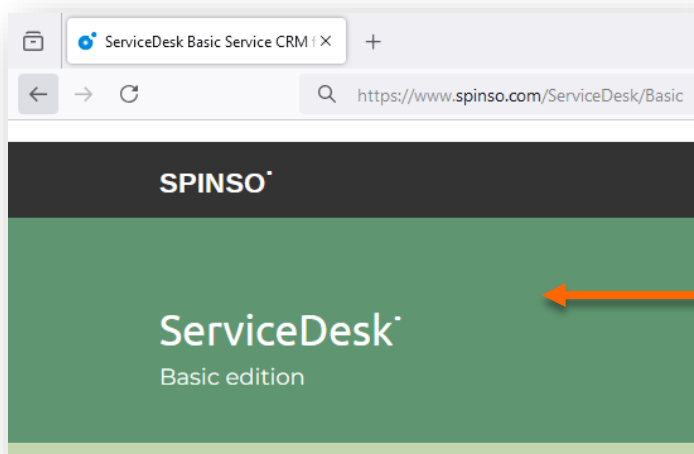
1. Index	Pg 2
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2

DOWNLOAD

Prerequisite

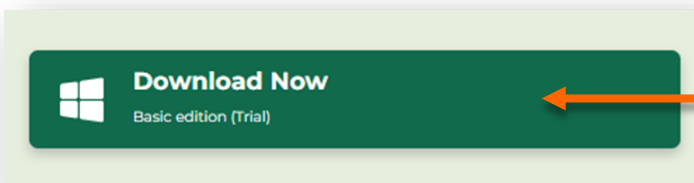
- Operating system Windows 11, 10, 8, 7 or Windows Xp.
- Microsoft Dot Net Framework 2.0 (Free Runtime)



1

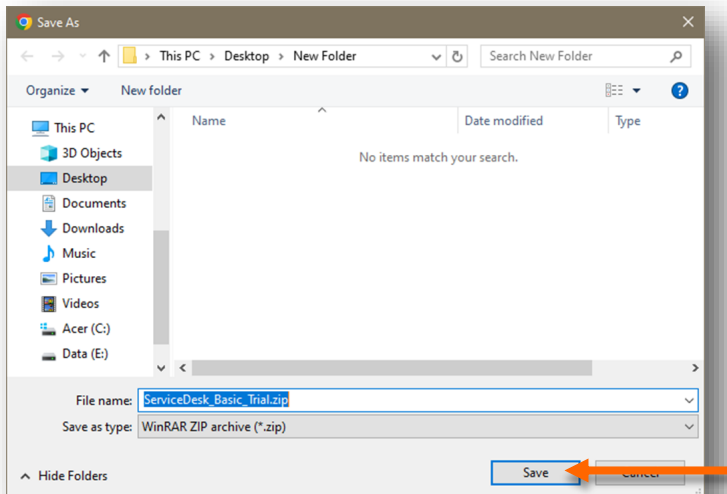
Go to our website:

<https://www.spinso.com/ServiceDesk/Basic>



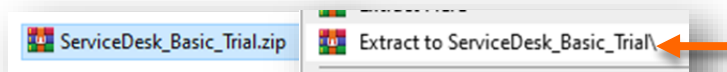
2

Scroll down to see the download button.
Click on **“Download now”**



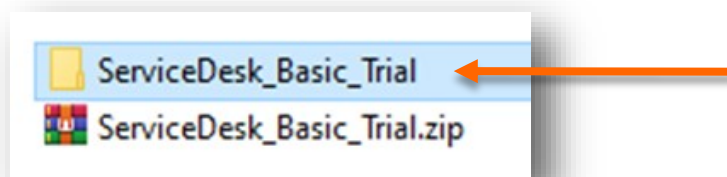
3

Create a New Folder in your PC then **save** the zip file.



4

Right Click on the Zip file then **Extract**.

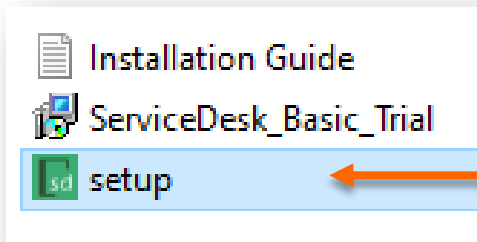


5

Open the extracted folder **ServiceDesk_Basic_Trial**
You will see three files.

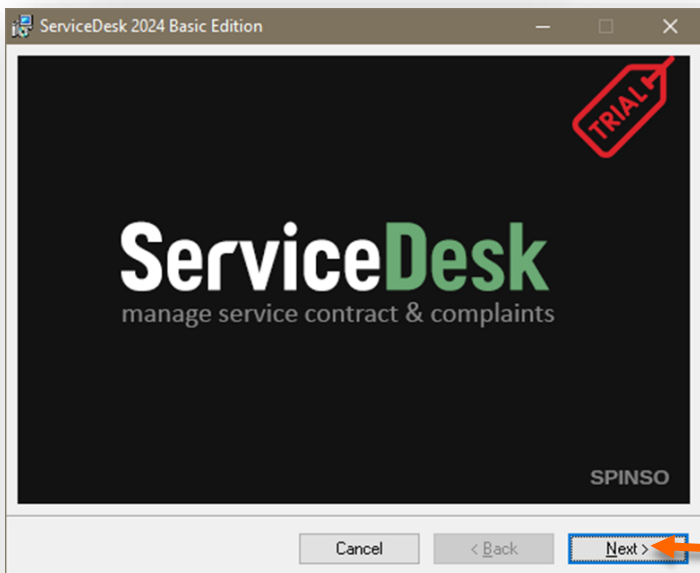
3

INSTALL



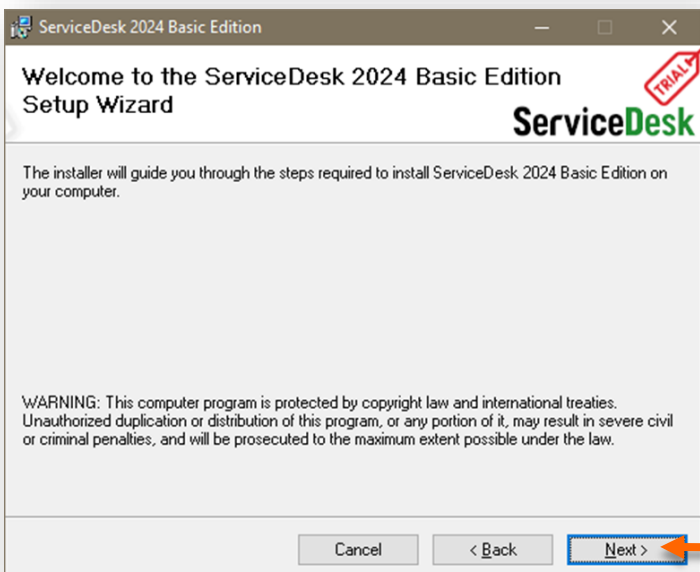
1

Double click on **setup**



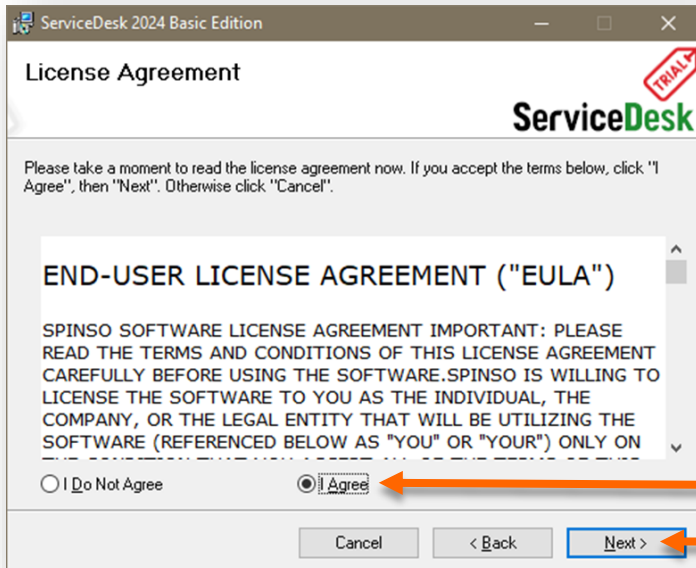
2

Click on **Next**.



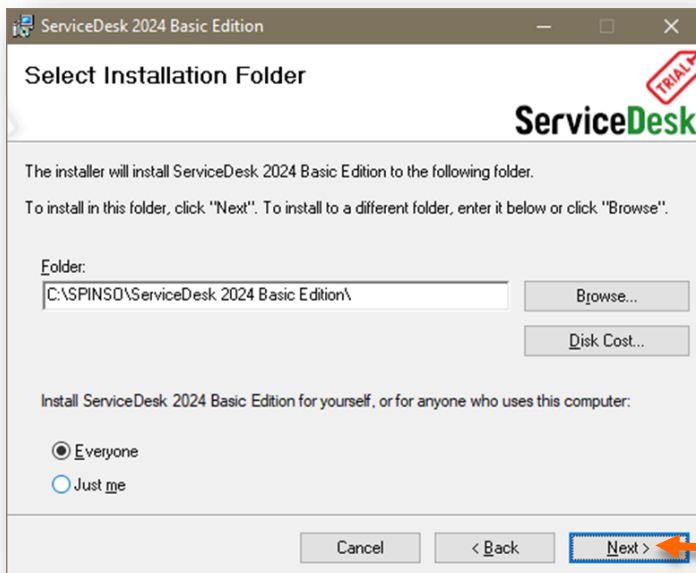
3

Click on **Next**.



4

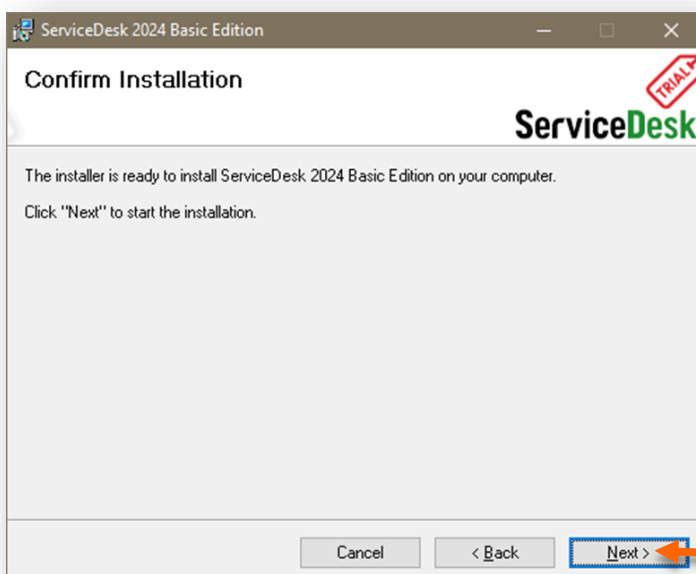
Select **I Agree**
Click on **Next**



5

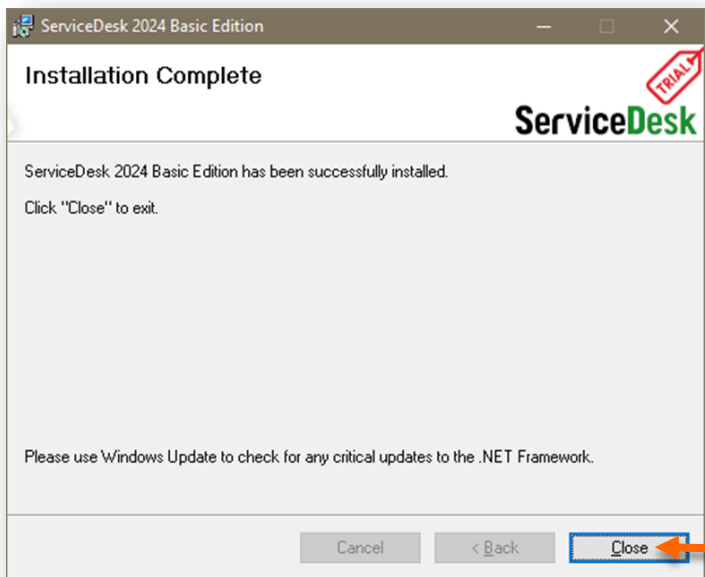
If you wish to change the installation path, Click on **\"Browse\"** and select the path.
We would recommend default path.

Click on **Next**.



6

Click on **Next**.



7

Click on **Close**.

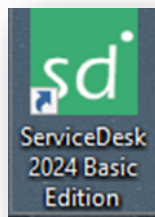


Installation is completed

Next step: we will proceed with the Login steps

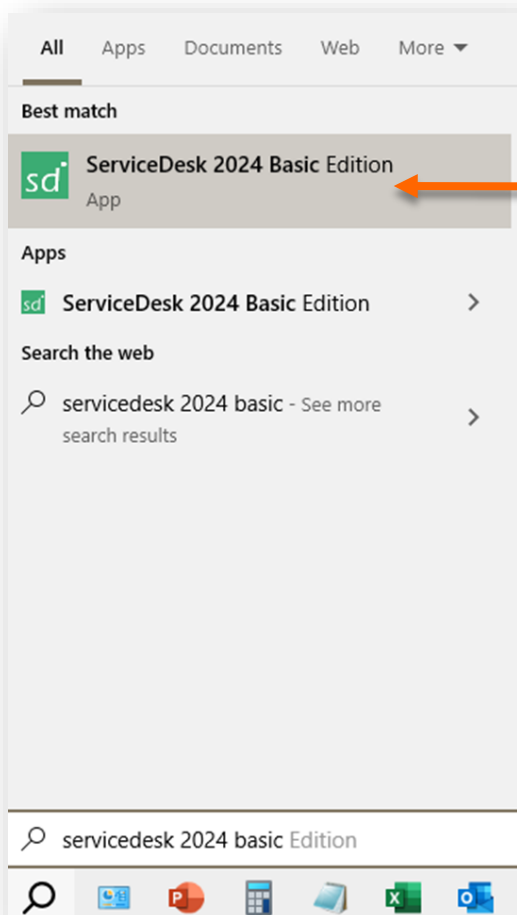
4

LOGIN



Double Click on **ServiceDesk** icon, on your desktop.

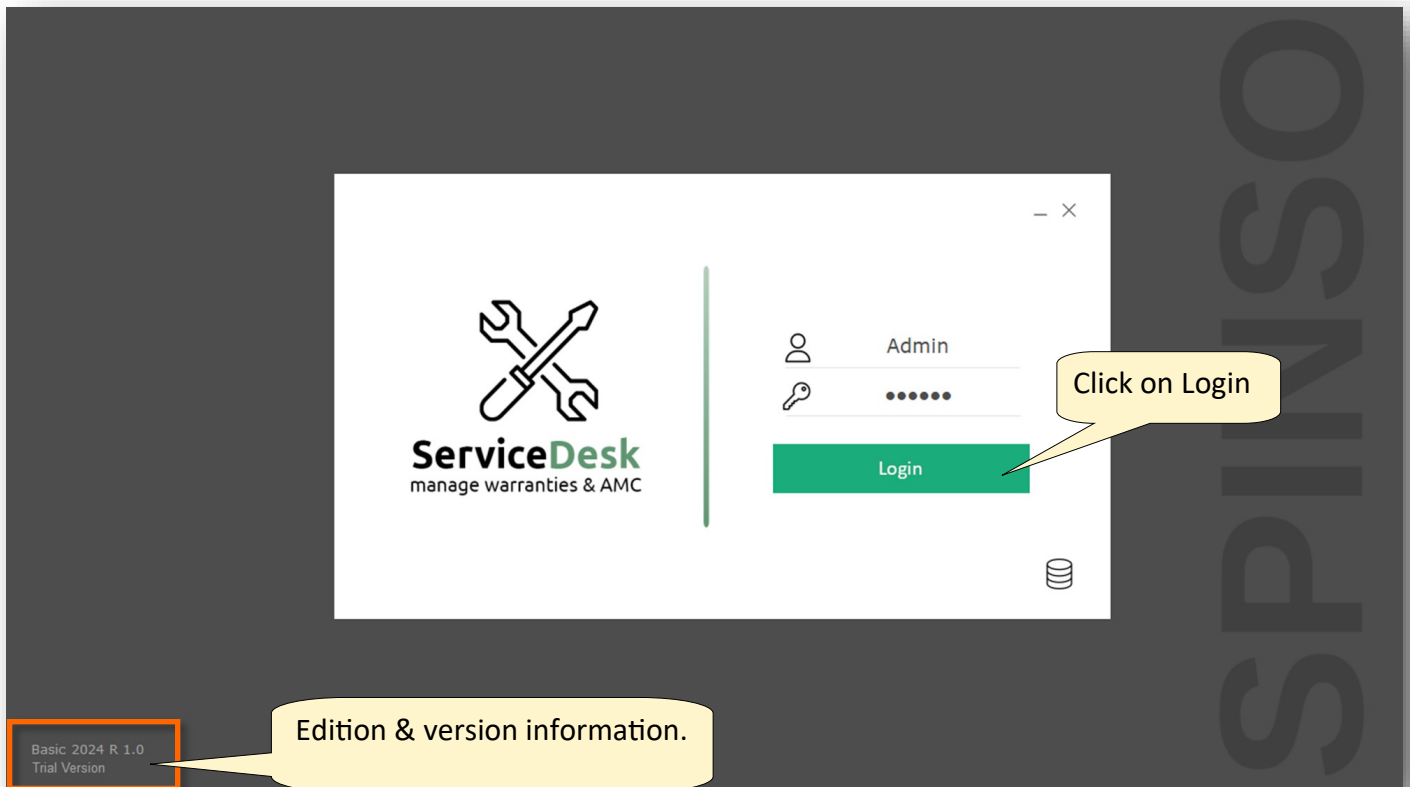
or



You can also launch the application from
Start - Program Files - Spinso - ServiceDesk

Default login details:

- User Name : **admin**
- Password : **spinfo**



Thank you

For more information

Kindly Call us or WhatsApp **+91.99 201 401 00** for any queries.

For more info visit: spinso.com

Next step



Getting Started Guide

how to quickly start using ServiceDesk Basic

[SD Basic GettingStarted Trial.pdf](#)

SPINSO

Celebrating

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years in business

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manage timesheet & approvals



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