SPINSO

Standard edition

ComplaintTracker

Manage customer complaints

Installation Guide (Trial Edition)

Step by step guide for download and installation
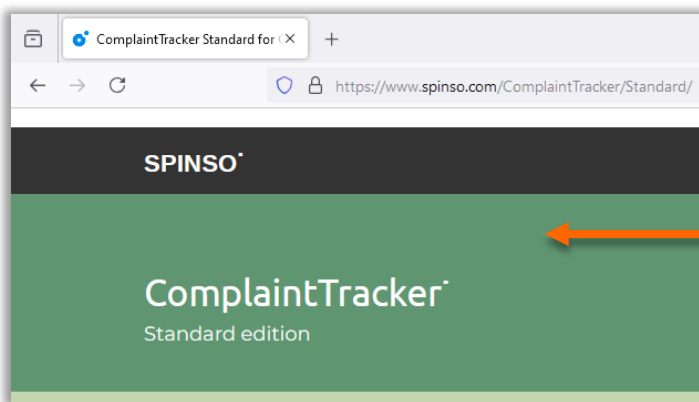
1 INDEX

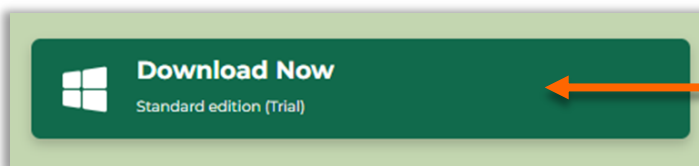## Installation Guide

2 DOWNLOAD

Prerequisite

- Operating system Windows 11, 10, 8, 7 or Windows Xp.
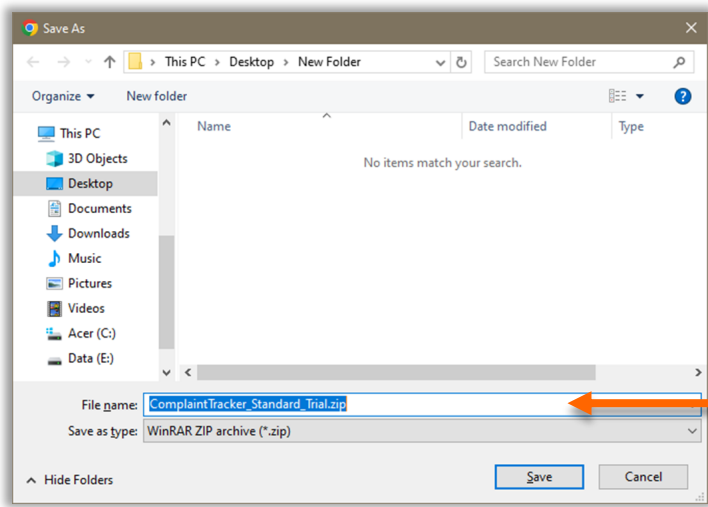
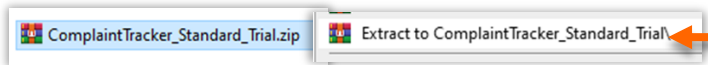- Microsoft Dot Net Framework 2.0 (Free Runtime)

1 Go to our website:

https://www.spinso.com/ComplaintTracker/Standard/
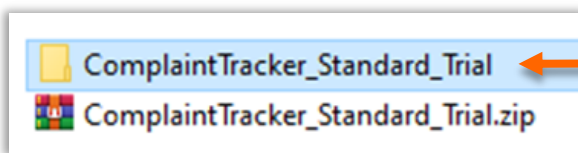

2 Scroll down to see the download button. Click on "**Download now**"

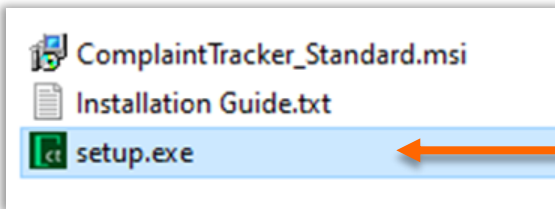**3** Create a New Folder in your PC then **save** the zip file.

4 Right Click on the Zip file then **Extract.**

5 Open the extracted folder **ComplaintTracker_Standard_Trial** You will see three files.
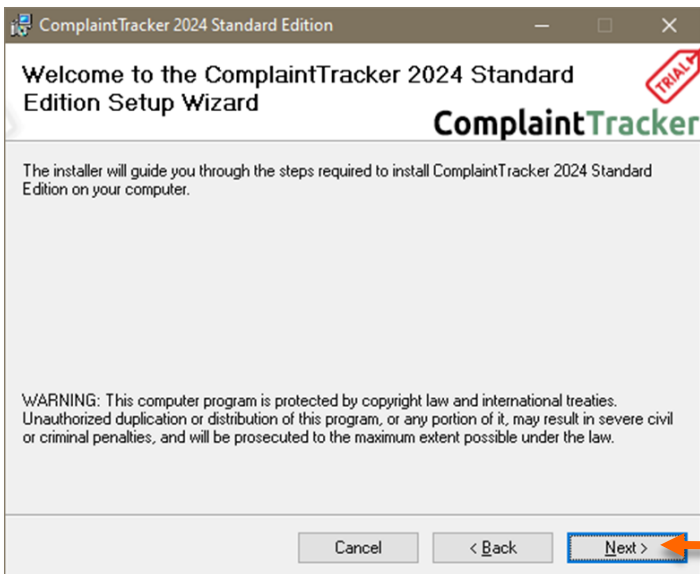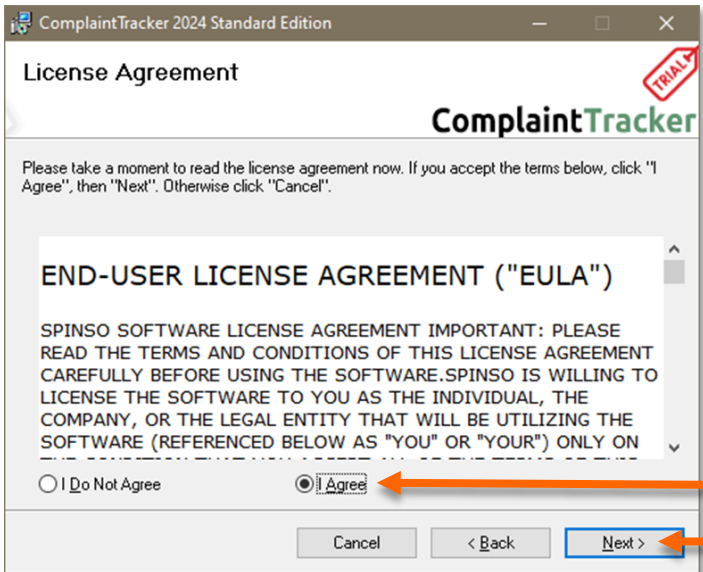
3 INSTALL

Run **Setup.exe** to install

Click on **Next**.

Welcome to the ComplaintTracker 2024 Standard Edition Setup Wizard

The installer will guide you through the steps required to install ComplaintTracker 2024 Standard Edition on your computer.

WARNING: This computer program is protected by copyright law and international treaties. Unauthorized duplication or distribution of this program, or any portion of it, may result in severe civil or criminal penalties, and will be prosecuted to the maximum extent possible under the law.
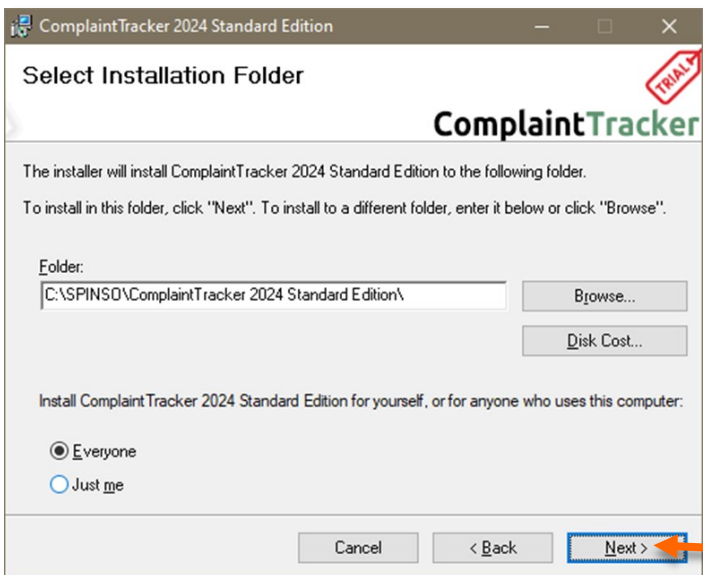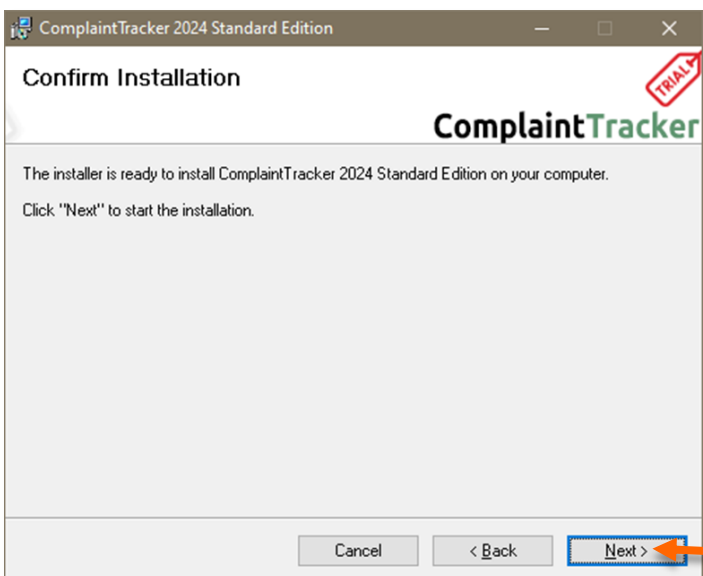
Click on **Next**.
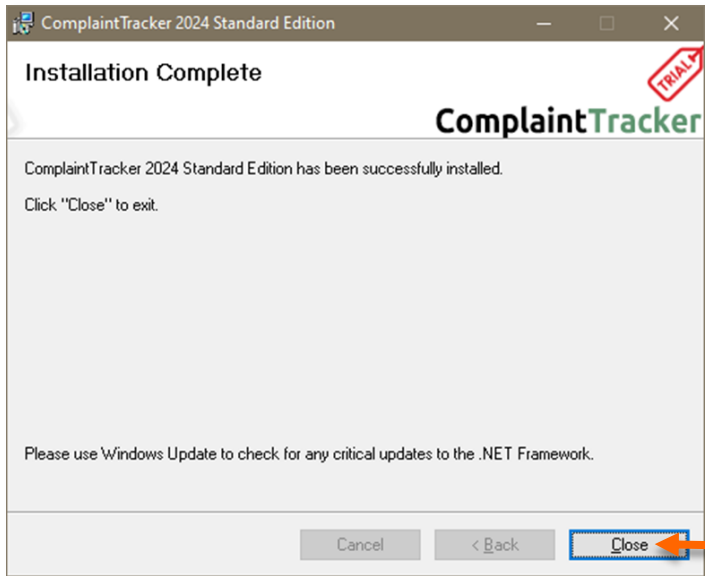
4 Select **I Agree**
Click on **Next**

If you wish to change the installation path, Click on "**Browse**" and select the path.
We would recommend default path.

5 Click on **Next**.

6 Click on **Next**.

Installation Complete

ComplaintTracker 2024 Standard Edition has been successfully installed.

Click "Close" to exit.

Please use Windows Update to check for any critical updates to the .NET Framework.

| Cancel | < Back | Close |

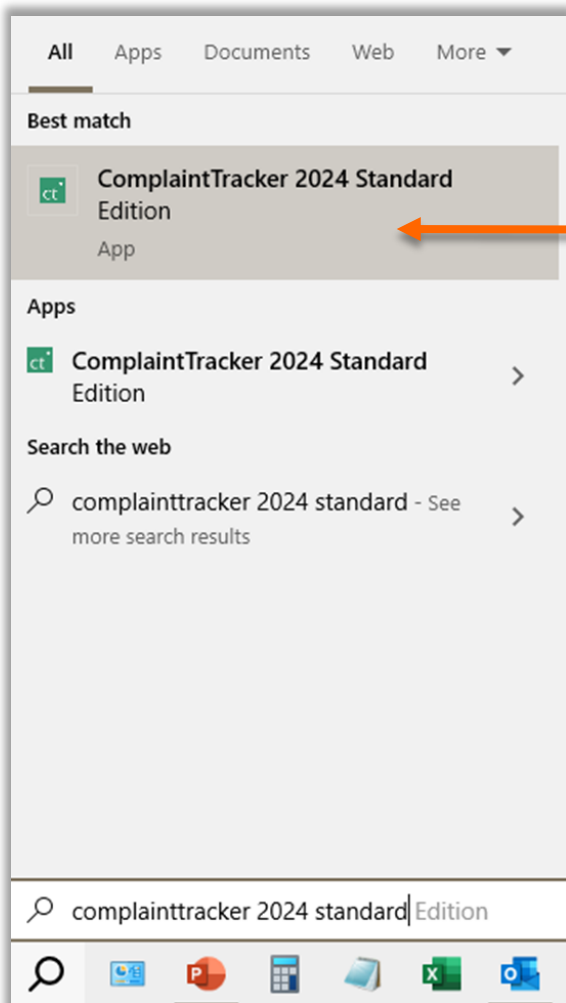**7** Click on **Close**.

Installation is completed

4 LOGIN

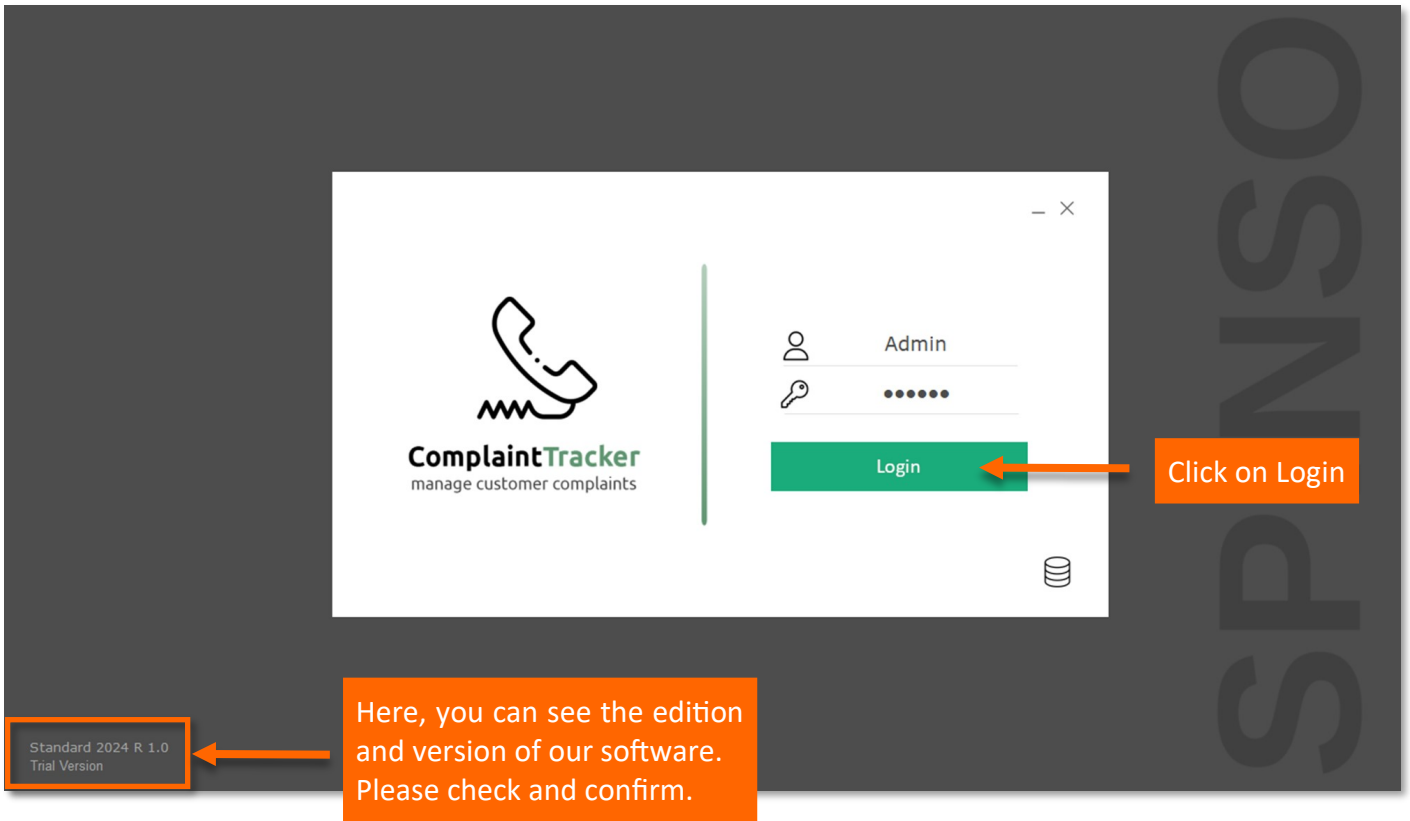Double Click on **ComplaintTracker** icon, on your desktop.

or

You can also launch the application from **Start - Program Files - Spinso - ComplaintTracker**

Default login details:
•User Name : **admin**
•Password : **spinso**

ComplaintTracker
manage customer complaints

Admin

••••••

Login

Click on Login

Standard 2024 R 1.0
Trial Version

Here, you can see the edition and version of our software. Please check and confirm.

SPINSO

Thank you

We hope the installation was successful. Kindly Call us or WhatsApp **+91.99 201 401 00** for any queries.

We recommend you to see our Getting Started Help file Next.

For more info visit: https://www.spinso.com