

3 Free users for life

SPINSO



Lite edition

ComplaintTracker

Manage customer complaints





Installation Guide

Step by step guide on how to download and install ComplaintTracker Lite successfully into your windows PC or laptop.

Index

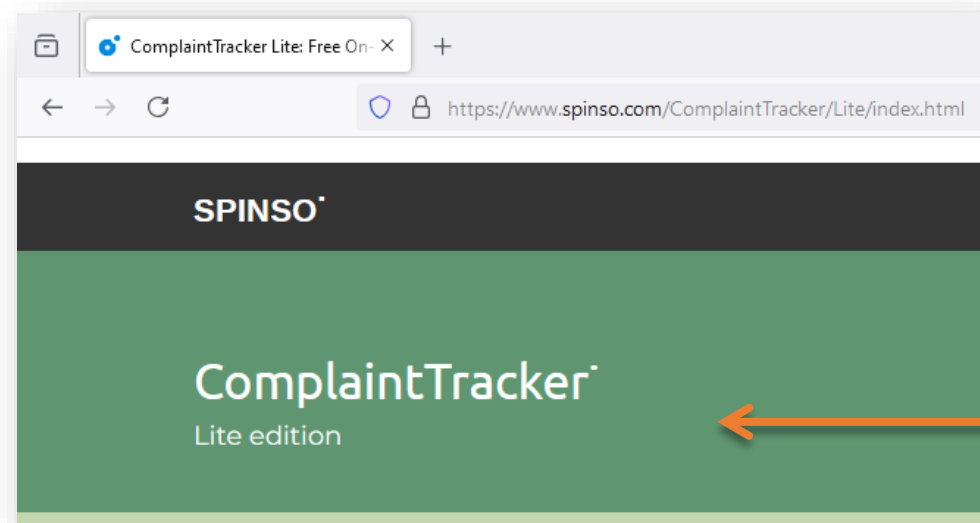
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Prerequisite

- Operating system Windows 11, 10, 8, 7 or Windows XP
- Microsoft Dot Net Framework 2.0 (Free Runtime)

Step 1. Download



1

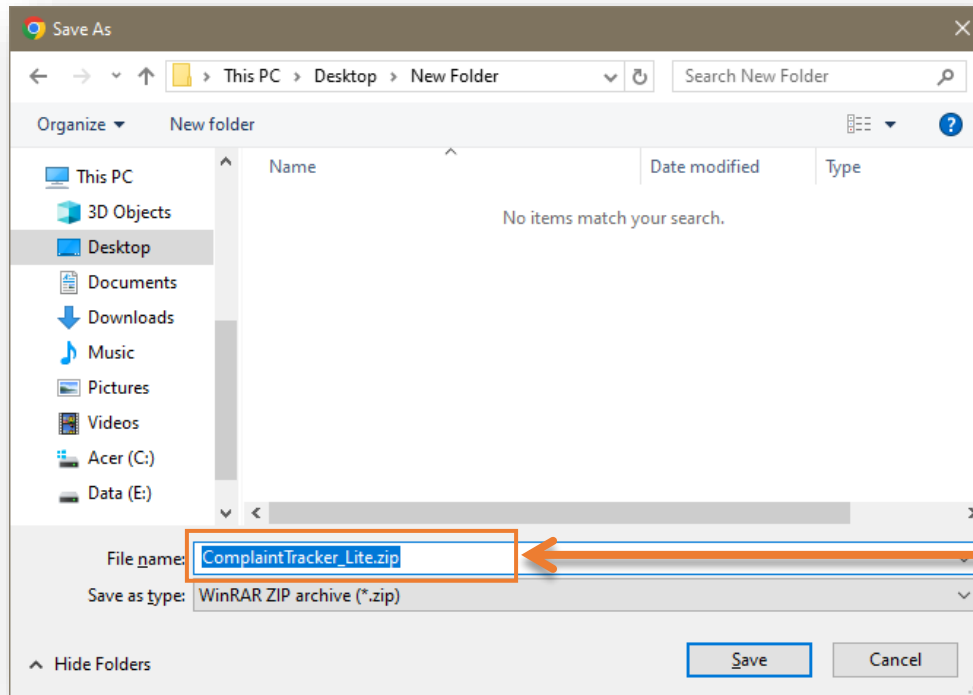
In the web browser, go to our website

<https://www.spinso.com/ComplaintTracker/Lite/index.html>

In ComplaintTracker Lite Edition home page, scroll down to see the download button. Click on “**Download now**”

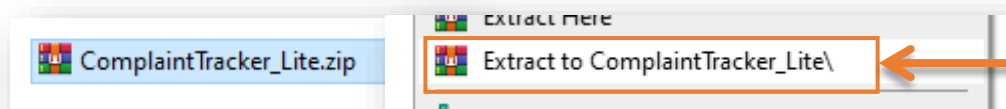
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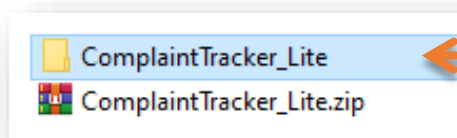
3

Create a New Folder in your PC then **save** the zip file.



4

Right Click on the Zip file then **Extract**.

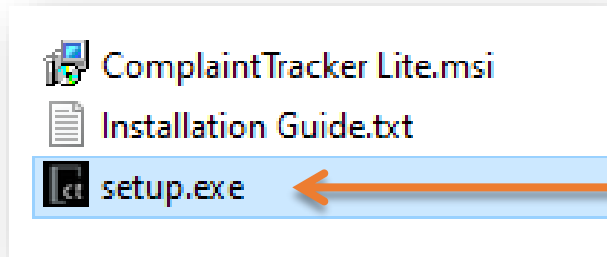


5

Open the extracted folder **ComplaintTracker_Lite**
You will see three files

Download is completed

Step 2. Install



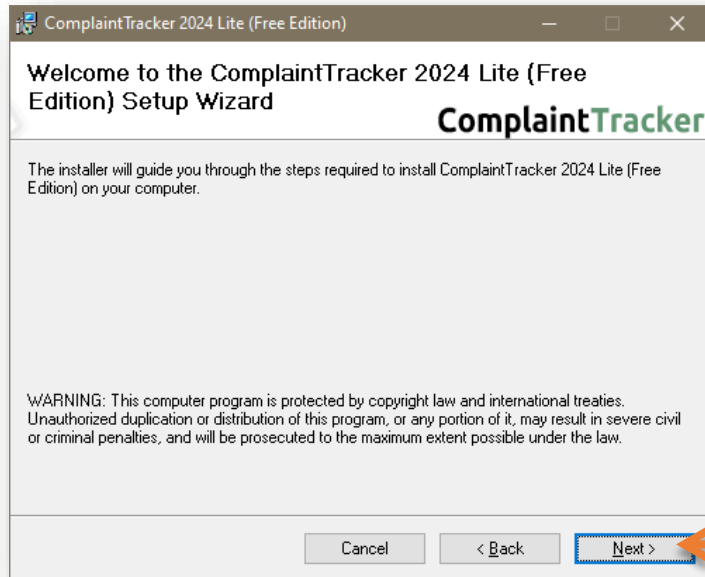
1

Click on the **setup.exe**



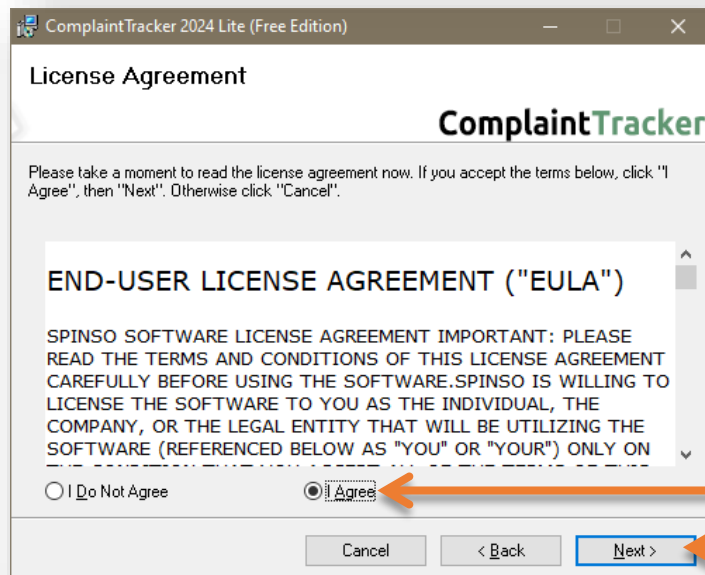
2

Click on **Next**



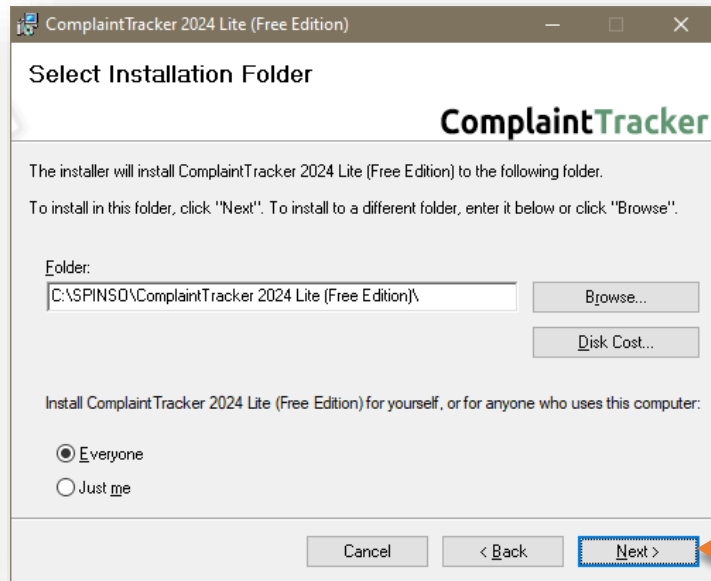
3

Click on **Next**



4

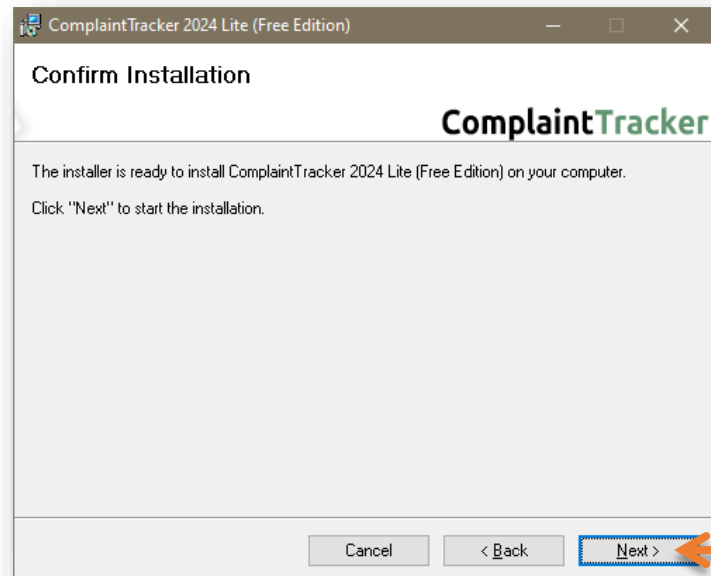
Select **I Agree**
Click on **Next**



5

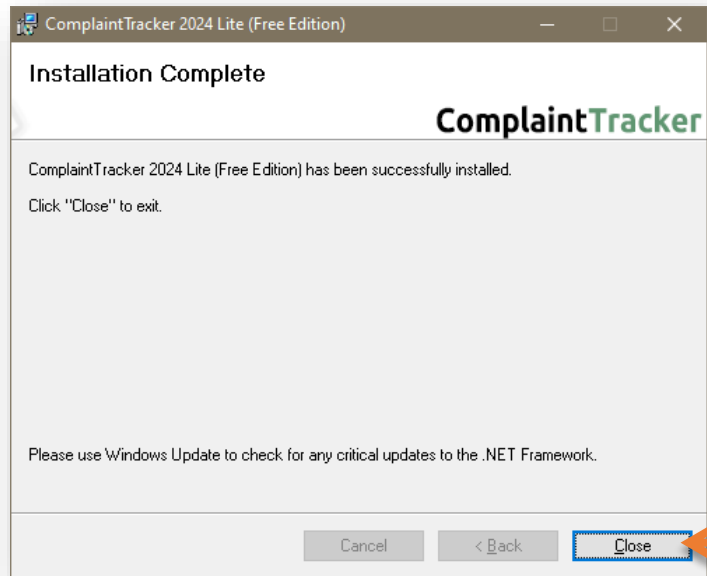
Click on **Next**.

Please Note: ComplaintTracker lite (free edition) should be installed in C Drive only.



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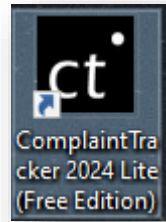
Click on **Next**



7

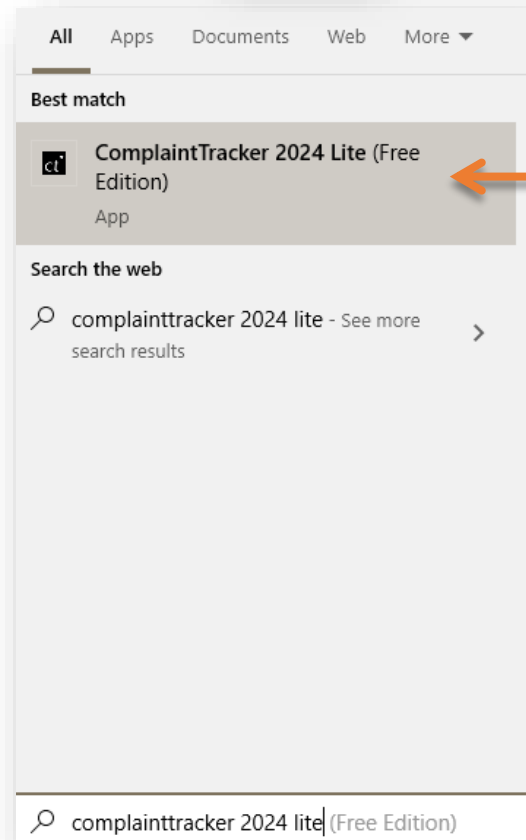
Click on **Close**

Installation is completed

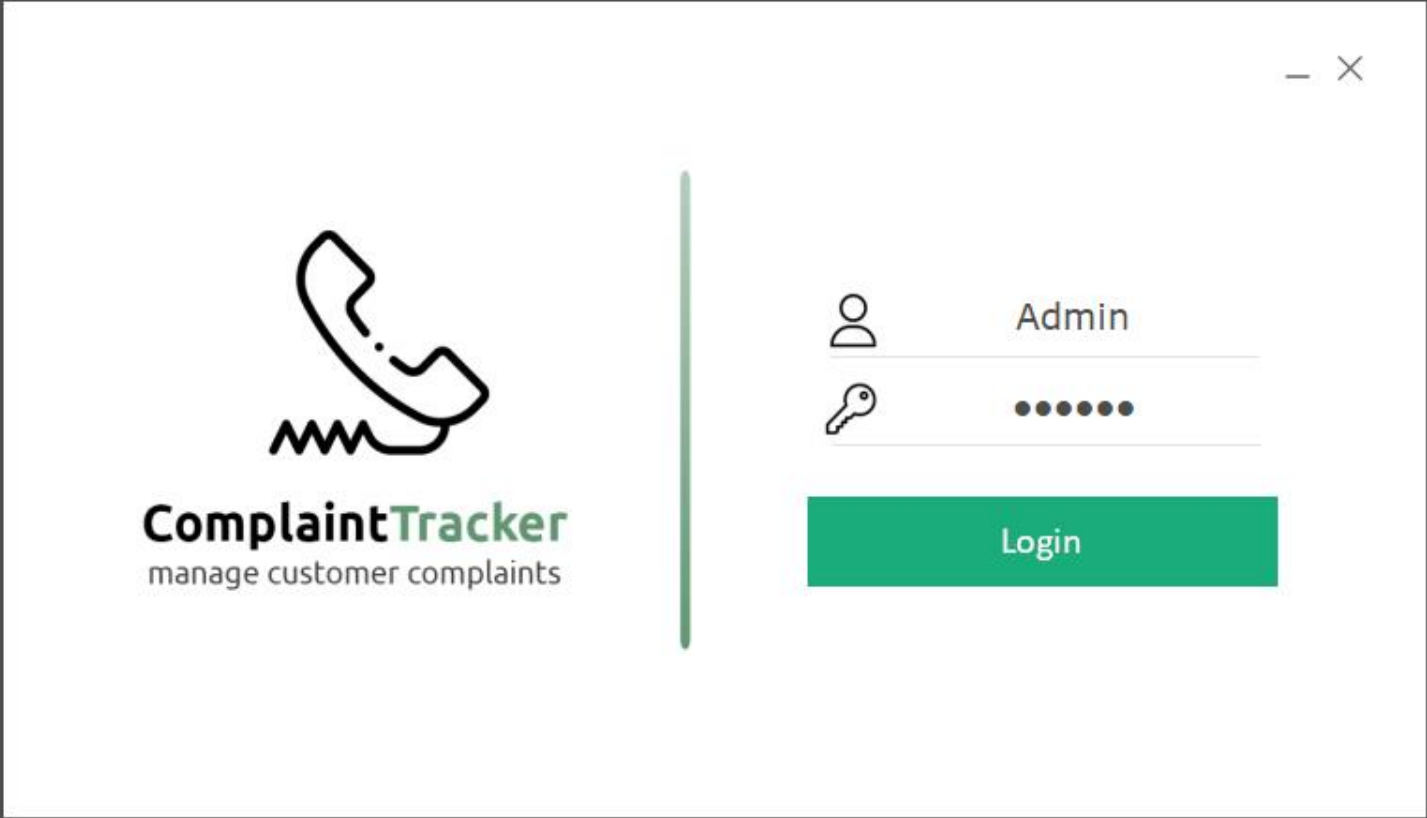


Open **ComplaintTracker** by double clicking on the desktop icon.

or

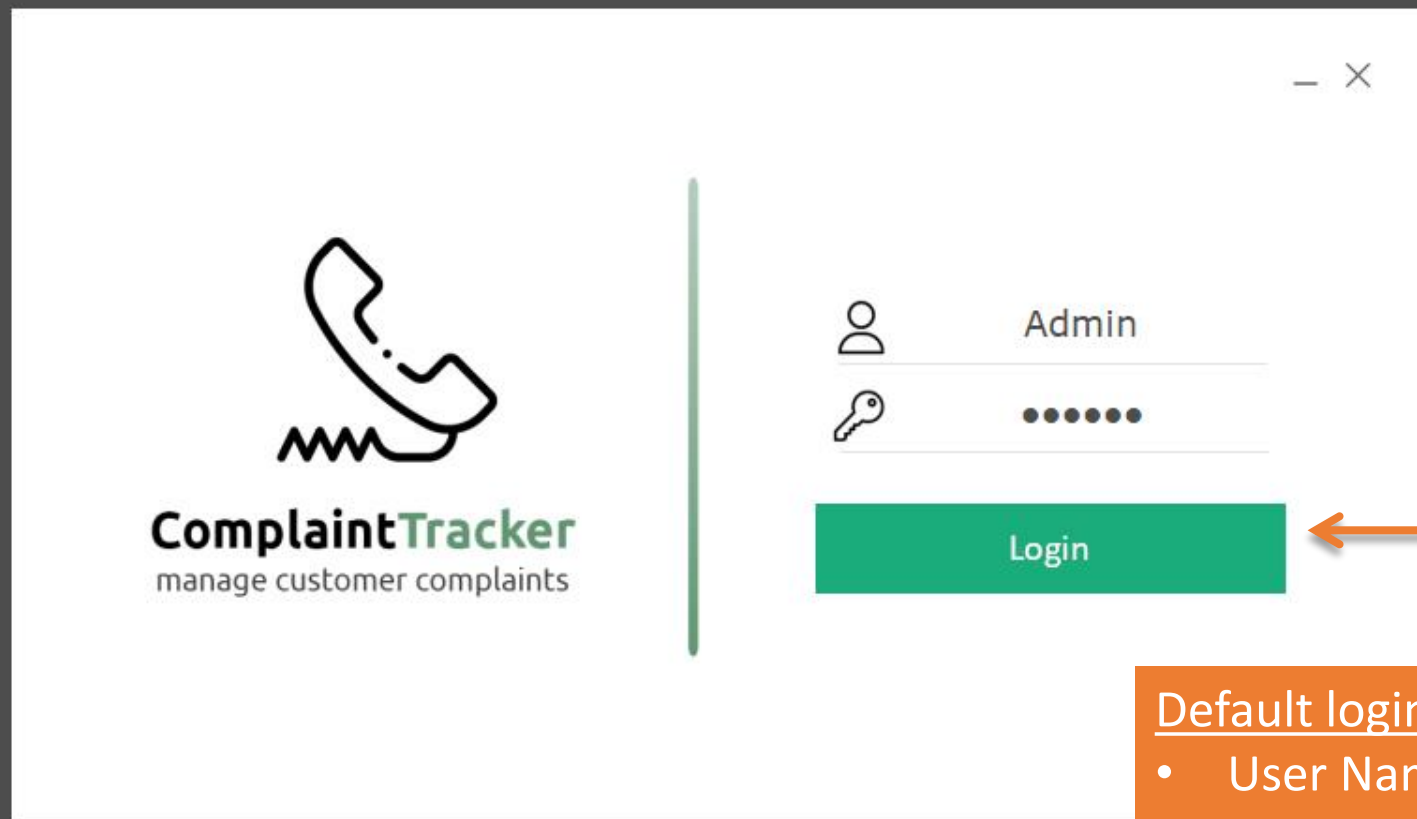


You can also launch the application from **Start - Program Files - Spinso - ComplaintTracker**



Here, you can see the edition and version of our software. Please check and confirm.

Lite 2024 R 1.0
Free Edition (3 Users Free Forever)



Click on
Login

Default login details:

- User Name : **admin**
- Password : **spinso**

Thank you

We hope the installation was successful. Kindly contact SPINSO for any queries, we are happy to help.

We recommend you to see our **Getting Started** Help file for ComplaintTracker lite,
before you start using our software.